

COMMONWEALTH OF KENTUCKY
BEFORE THE PUBLIC SERVICE COMMISSION

In the Matter of:

THE REGISTRATION OF WEST COAST)	
TELECOMMUNICATIONS, INC. (WCT) AS A)	CASE NO.
NON-FACILITIES BASED, NON-DOMINANT)	93-041
TELECOMMUNICATIONS CARRIER)	

O R D E R

IT IS ORDERED that West Coast Telecommunications, Inc. ("West Coast Telecommunications") shall file the original and 10 copies of the following information with the Commission. The information requested shall be placed in a bound volume with each item tabbed.

The information requested herein is due no later than 30 days from the date of this Order. If the information cannot be provided by this date, West Coast Telecommunications shall submit a motion for an extension of time stating the reason a delay is necessary and include a date by which the information can be furnished. Such motion will be considered by the Commission.

1. Refer to Original Sheet 10, Item 8, Deposits. Three months' estimated usage should be used only if the customer is billed bimonthly.

2. Refer to Original Sheet 11, Section 2, Item 11(b). Delete the phrase "or until 30 days after the cancellation notice is received" from your proposed tariff.

3. Refer to Original Sheet 15, Section 2, Item 17(f). Delete the phrases "collect calls, credit card calls, third party calls" and "from your proposed tariff."

4. Remove the duplicative language contained under the Heading 1(b) on Original Sheet 6 as it is already a part of Section 3, Original Sheet 16.

5. Refer to Original Sheet 21, Section 3, Heading (f), 800 Direct. Explain and provide cost justification for back-haul charges associated with connecting customers.

6. Refer to Original Sheet 28, Section 3, Item 4(a). Change the incorrect spelling of "providing" in the first sentence and insert the correct dollar amount to which the 10 percent volume discount applies.

7. Refer to Original Sheets 23 and 30 of your proposed tariff. Explain or provide any existing agreements between Westcall Long Distance and SB Communications.

8. West Coast Telecommunications shall revise its tariff to comply with the conditions of service for the provision of operator-assisted services adopted from Administrative Case No. 330¹ and summarized in Appendix A of this Order.

9. Does West Coast Telecommunications or any of its affiliates own and/or operate any coin-operated telephones in any jurisdiction? If so, explain.

10. Refer to Original Sheet 43, Section 3, Item 2(p), of your proposed tariff.

¹ Administrative Case No. 330, Policy and Procedures in the Provision of Operator-Assisted Telecommunications Services, Orders dated March 27 and May 3, 1991.

a. Does West Coast Telecommunications intend to provide directory assistance to its subscribed customers only, or for other carriers as well?

b. Describe typical scenarios in which a call will be handled by West Coast Telecommunications, both with and without directory assistance. Include all routing information and the types of access used.

c. State what advantages West Coast Telecommunications can offer its customers compared with other directory assistance service providers.

11. Refer to Original Sheet 43, Section 3(p), Directory Assistance. The directory assistance usage charge should not exceed AT&T's rate of \$.60.

12. Refer to Original Sheet 39, Section 3(L)(1). West Coast shall revise its tariff to comply with the conditions of service for the provision of COCOT services adopted from Administrative Case No. 337.²

Done at Frankfort, Kentucky, this 1st day of July, 1993.

PUBLIC SERVICE COMMISSION


For the Commission

ATTEST:


Executive Director

² Administrative Case No. 337, The Investigation And Review of Customer-Owned, Coin-Operated Telephone Regulation.

APPENDIX A

APPENDIX TO AN ORDER OF THE KENTUCKY PUBLIC SERVICE
COMMISSION IN CASE NO. 93-041 DATED July 1, 1993.

**Conditions of Service for the Provision of Operator
Services Adopted from Commission Orders in Administrative
Case No. 330, Orders Dated March 27, 1991 and May 3,
1991.**

(1) Operator-assisted services shall be subject to rate regulation and rates shall not exceed AT&T Communications of the South Central States, Inc.'s ("AT&T") maximum approved rates. "Maximum approved rates" is defined to mean the rates approved by this Commission in AT&T's most recent rate proceeding for measured toll service applicable to operator-assisted calls, as well as the additional charges for operator assistance. Carriers are not permitted to include any other surcharges or to bill for uncompleted calls. Time-of-day discounts shall also be applicable. Carriers are also required to rate calls using the same basis that AT&T uses to rate calls, i.e., distance calculations based on points-of-call origination and termination, definitions of chargeable times, billing unit increments, rounding of fractional units, and minimum usages. When there is any change in AT&T's maximum approved rates, carriers shall file tariffs if necessary to comply with the requirements herein within 30 days of the effective date of AT&T's rate change.

(2) Except as otherwise indicated in this Order, non-dominant carriers shall be subject to regulation as delineated in the May 25, 1984 Order in Administrative Case No. 273 as well as any subsequent modifications to non-dominant carrier regulations. In the event of conflict, the terms of the instant Order shall take precedence, unless

a carrier is specifically relieved from compliance with any conditions contained herein. AT&T shall remain subject to regulatory oversight as a dominant carrier.

(3) Operator service providers that provide service to traffic aggregators shall not allow access to the operator services of competing carriers to be blocked or intercepted. Blocking and interception prohibitions shall be included in tariffs and all contracts entered into with any traffic aggregator and shall state that violators will be subject to immediate termination of service after 20 days' notice to the owners of non-complying customer premises equipment.

(4) Traffic aggregator is defined to mean any person that, in the ordinary course of its operations, makes telephones available to the public or to transient users of its premises for intrastate telephone calls using a provider of operator services. Aggregators include hotels and motels, hospitals, universities, airports, gas stations, and non-local exchange carrier pay telephone owners. This definition includes the provision of all non-local exchange carrier pay telephones even if no compensation is paid to the owner of the pay telephone. The residential use of operator services is specifically excluded from this definition.

(5) Access to the local exchange carriers' operators shall not be blocked or otherwise intercepted by traffic aggregators. Specifically, all "0-" calls, that is, when an end-user dials zero without any following digits, shall be directed to the local exchange carrier operators. In equal access areas, "0+" intraLATA calls, that

is, when an end-user dials zero and then dials the digits of the called telephone number, shall not be intercepted or blocked. In non-equal access areas, it is prohibited to block or intercept "0-" calls; however, it is permissible to intercept "0+" calls. Blocking and interception prohibitions shall be included in tariffs and all contracts entered into with any traffic aggregator and shall state that violators will be subject to immediate termination of service after 20 days' notice to the owners of non-complying customer premises equipment.

(6) Carriers shall not be required to provide access codes of competitors. Each carrier should advise its own customers as to the appropriate 10XXX access code.

(7) Carriers shall provide tent cards and stickers to traffic aggregators to be placed near or on telephone equipment used to access their services and shall include provisions in tariffs and contracts entered into with any traffic aggregator that subject violators to immediate termination of service after 20 days' notice to the owners of non-complying customer premises equipment.

(8) Operators shall identify the carrier at least once during every call before any charges are incurred.

(9) Operators shall provide an indication of the carrier's rates to any caller upon request.

(10) Carriers shall not accept calling cards for billing purposes if they are unable to validate the card.